opticwash Best Practices

I hope this email finds everyone well. Our hearts go out to everyone in these unprecedented times, especially those that may have lost a loved one or know someone that has. We here at opticwash are trying to do our part to help everyone get through this. This email will outline best practices with the opticwash for your office in an attempt to help you reopen in this new world. Obviously when you signed up to receive your opticwash no one ever thought it to be a vital tool as it is now and moving forward. I am just thankful that you have the opticwash and that it might help you reassure your patients and staff you are doing your part to protect them the best you can.

The opticwash is equipped with 3 lines of defense to help kill this virus. We use what is known as a UVC light. This light is documented and proven in the health industry to kill bacteria and viruses, including COVID-19. We are not claiming our opticwash does this as we are still in the process of getting certified by the FDA to state such. The fact is our opticwash uses this light.

The second line of defense is our filtration. Our filtration system was designed by a chemical engineer that holds several patents in his field. We use a charcoal block that is 5 micron. The human eye can only see 40 micron. The final filter is a ".2 absolute". This filter will catch the smallest particle of bacteria which is .2 microns.

The third is the water we use. Reverse osmosis water is processed water with 99% of its minerals removed. It then passes through a deionized filter that takes it to zero ppm. This causes the water to become corrosive and it attacks minerals and oils in an attempt to regain its PH balance. It absorbs them into the RO water and consequently they are removed by our filtration system once again.

The best practices are as follows:

When a patient is entering your office to have their glasses fitted, adjusted, or just cleaned, have the optician walk them over to the opticwash and have the patient put their glasses into the opticwash.

Once the glasses are cleaned the optician removes them and performs whatever is needed to the patient's glasses. Once the optician is finished they put the glasses back into the opticwash and the patient removes them. This process will safeguard the patient and optician from sharing bacteria with each other.

The next procedure is the sanitizing of your display eyewear. All of the product on your displays needs to be ran through the opticwash. Once a patient tries on a pair of glasses they put them in a basket, not back on the wall. Those glasses are put back through the opticwash before being placed back on the shelves. Now you can give your patients a sense of comfort knowing you have taken extra precautions to help them stay safe from this and all viruses while trying on a pair of glasses. We would suggest you post this in your centers and/or on the opticwash video player to inform your patients of the steps you have taken to ensure their safety.

A short video showing the cleaning of a pair of glasses <u>is available here</u>. We test the glasses before being put into the opticwash with a bacteria meter, then test them again after they are removed. You will see the level of bacteria goes to zero. Again, we are not claiming we kill the Coronavirus nor do we want to until we are certified by the FDA.

Hopefully this will help you to reopen your practices in this new environment we are now living in. We do not have all the answers. I don't believe anyone really knows what the future looks like.

Please keep in mind this is the opinion of us here at opticwash. We are doing our best to inform you of what we do know and if nothing else, you know a little bit more about how the opticwash works.

Please don't hesitate to contact us if you have any further questions or concerns and we will try our best to answer them. Stay safe!

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